

EMPLOYER GROUP COVID-19 UPDATE, APRIL 22, 2021



An Independent Licensee of the Blue Cross and Blue Shield Association

COVID-19 UPDATE April 21, 2021

Florida Health Care Plans (FHCP) is actively engaged alongside Florida Blue in the COVID-19 public health emergency and is committed to supporting our members and our communities as this difficult situation evolves. Accordingly, FHCP is aligning with Florida Blue on the following initiatives:

To ensure FHCP members who need care can better focus on their health, the following cost share reductions are extended through July 20, 2021:

- FDA approved appropriate COVID-19 testing and any ordered medical services treating COVID-19 will be at a \$0 cost share.
- FHCP is waiving the cost share for the treatment of any member with a positive COVID-19 diagnosis to include in-patient and observation hospital admissions.
- Doctor-on-Demand general medicine telehealth visits will be a \$0 cost share through July 20, 2021 for our Small Group, Large group, Individual Under 65, and Medicare members.
- FHCP will continue offering \$0 cost virtual visits with FHCP employed Primary Care Physicians, Behavioral Health Providers and Specialist providers if the doctor has the virtual visit capability through July 20, 2021.
- FHCP will allow all non-staff Primary Care Physicians, Behavioral Health Providers, and Specialist Providers to provide virtual visits with Members if they have telemedicine capabilities which *include a video component*. Members will be responsible for their normal office visit cost share for virtual visits.
- Select FHCP locations are now offering the COVID-19 vaccination at \$0 cost sharing to members 18 years of age and older. Members may visit <https://www.fhcp.com/covid-19/covid-19-vaccine/> find convenient locations to schedule their vaccination.
- FHCP will continue working closely with providers and physicians to ensure members are not balance billed for any covered services related to COVID-19 treatment.
- In response to CDC guidelines of encouraging individuals who are ill or at higher risk for COVID-19 to remain home, members may fill prescriptions and have them mailed with free shipping.

We are strongly encouraging our members to go to one of our 8 COVID-19 testing locations. Florida Health Care Plans testing sites will give our members much faster results and will include treatment recommendations and follow up care if necessary. For a list of the locations please [click here](#).

Questions regarding this bulletin can be emailed to: marketing@fhcp.com